



WORKPLACE RELATIONS 2020 SEMINAR SERIES

The Workplace Relations Seminar Series provide a valuable snapshot into current issues affecting the club industry.

The seminars, presented by the ClubsNSW Workplace Relations team, focus on recent cases, court decisions, industrial relations and human resources.

25 Feb	12:30-2:30	Tenterfield Golf Club
14 Mar	10:30-12:30	Club Mudgee
28 Apr		Southern Tablelands & Far South Coast TBC

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Registration opens 30 minutes before start of session with coffee and tea on arrival. Please bring writing materials.

TOPIC 1

Conducting Investigations 101

Having to investigate a workplace issue can be fraught with difficulty – is a complaint vexatious, do you need to suspend someone, how do you handle anonymous complaints, who should conduct the investigation? This session will cover the legal implications of conducting investigations, as well as real life examples and practical tips.

TOPIC 2

Managing Performance

Managing performance poorly, or failing to do it altogether, can cripple productivity, stifle creativity, and lead to unnecessary hurdles when removing underperformers. Attendees will leave this session with a fresh approach to performance management, helping to create order out of chaos by planning and setting expectations to improve employee and ultimately club outcomes, and avoid ending up in the courts and tribunals.

Who should attend?

Anyone who manages people, including but not limited to: Duty Managers, Human Resources, Operations Managers and Secretary Managers

Investment: \$65 plus GST