RESTARTING TAB WAGERING

Compliance Checks:

- Check all your SSTs/EBTs, Form Screens, Form Guides, information and Operator Terminals must be at least 1.5 metres apart. If equipment is fixed and is within 1.5 metres, only 1 piece of equipment can be operational. Eg; If 2x EBT's are both fixed within 1.5m, only 1 EBT can be used, the other EBT must be turned off.
- All old/expired POS has been removed and display only POS as per instructions via MyTAB
- At all times, Responsible Gambling Signage displayed is verified according to Tabcorp Responsible Gambling guidelines
- All staff AML/CTF training must be up to date. Visit the training website below.. Check staff training records and identify all new staff. Please note this training is mandatory and where training is overdue this should be treated as a priority to complete.
- https://l.antigena.com/l/CbOInPmknffq6Uvab-TzNJeom0VmmcLQYuFUkxdQKABKn9tHKKrHpN9vFnveoslFoZ9XpK9oPCXK31N8Myujqpds25SfTz5bVUVcXhJwmbD2s7CH~QdZ~g5FUykj65AYUtllVhhx2SWfnk
- Check and verify that betting rules and regulations are available via Tabform/InfoTab or hard copy.
- All EBT's (TAB1) and Cash SST's (TAB2) are to be compliant in accordance with Tabcorp guidelines (line of sight, CCTV, entry points, minors betting, and age verification ID check).
- New employees are to be up to date with the responsible gambling policy "Gamblers Help" (Responsible Gambling Resource Manual QLD)
- All TAB operators must be over 18 years of age

Systems Start-Up:

To ensure we minimise system issues please follow the system start up steps below

1. If you powered down your OGW (TAB1)/HIVE (TAB2), please ensure this is powered on first in conjunction with the router
2. Turn on your main operator terminal first and sign on as per normal process. Please note Software and security updates may automatically start after the equipment is powered up, allow up to 10 minutes for the updates to take place
3. Turn on remaining operator terminals
4. Once all operator terminals are operational turn on your EBT/SST's
5. Turn on all Vision, Odd's and ePOS displays as per normal process (if government rules allow)

If you encounter an issue, please contact SSC or Retail Support (NSW/ACT) 131 785