3. Lobby Bans

Ban Types

1. Patrons Banned at your club are in RED

2. Patrons Banned in affiliate clubs are in PINK

3. Self-excluded Bans do not have a notification, instead an direct message is sent to onsite handlers

Ban Patrons from Lobby

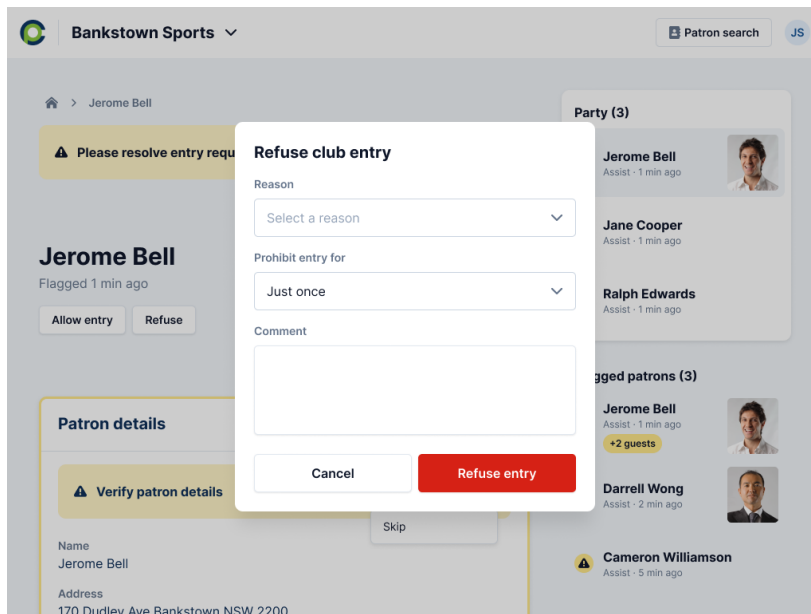1. Click on the patron to bring up their details screen
2. Select the Refuse button if at the door, or Eject button if already signed in
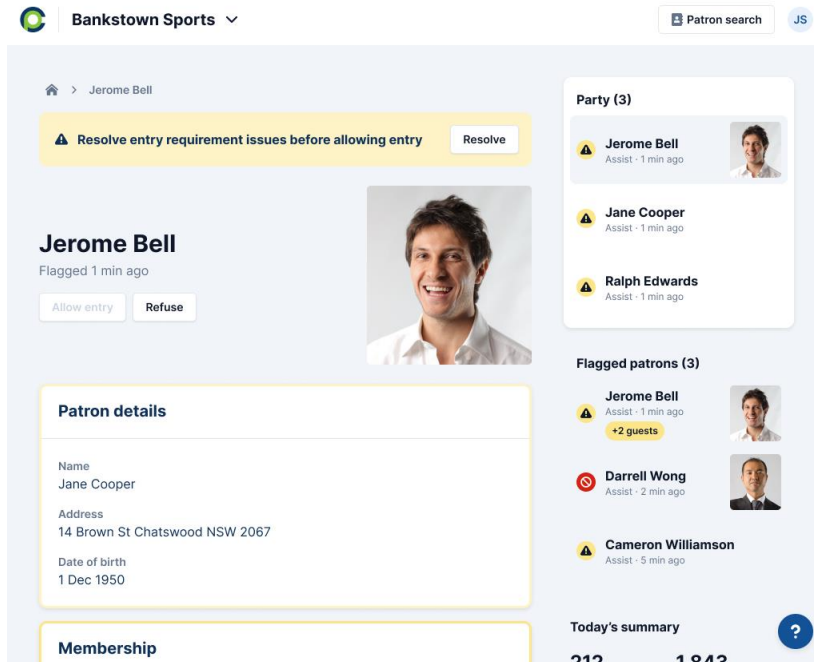
3. Fill out the details of the ban, the patron will be automatically signed out

Lobby bands will appear with a different tag in the admin section. These bans can be uploaded as full bans if needed via a CSV upload.

Affiliate Bans

This type of ban appears in your club is apart of a Club Group, and a patron has been banned at a club in this group.

1. Signed in Patron will appear as pink and the details of the ban will show in their details screen

2. Acknowledge the ban
3. Your club can decide whether to allow entry to the patron or carry the ban over to you