



ClubSAFE PREMIUM

Introducing our top
membership tier.



ClubSAFE Premium is the superior responsible gambling and AML/CTF compliance program.

The program is designed to institute leading practice in customer care, and manage the reputational, regulatory and financial risks associated with gaming machines.

ClubSAFE Premium provides access to a comprehensive range of training and services designed to ensure clubs both meet and exceed their regulatory obligations.

The ClubSAFE team of responsible gambling, compliance and training experts regularly attend your venue to conduct audits and in-person training sessions.

ClubSAFE Training

Training courses designed for staff, management and board of directors covering:

- leading practices in responsible gaming
- effective oversight and implementation of anti-money laundering programs
- managing risk and compliance in the club industry.

ClubSAFE Services

Services designed for staff, management and board of directors covering:

- Liquor & Gaming Compliance Audits
- Annual review of Responsible Conduct of Gaming (RCG) practices
- Anti-Money Laundering & Counter Terrorism Financing (AML/CTF) program management
- Triennial Gaming Code of Practice Audit
- Staff Support — Employee Counselling Line and Critical Incident Response

ClubSAFE Systems

- Digital Incident Register
- AML/CTF Customer Due Diligence Checks
- Digital Incident Registers.

Club Gaming Code of Practice

ClubSAFE Premium provides members with a holistic and cost-effective way to comply with system, training and auditing requirements of the *Club Gaming Code of Practice*.

Why ClubSAFE Premium?



**Protect your club
against reputational and
financial risk**



**Compliance with relevant
State and Federal
legislation**



**Customer service-oriented
responsible gambling
practices**



**Compliance with
the *Club Gaming Code
of Practice*.**

The benefits of each ClubSAFE tier (shown below) are designed to ensure best practice is implemented at all levels of your club.

TRAINING BENEFITS

	Standard	ClubSAFE+	Premium
Online System Training			
MVSE Training	●	●	●
Staff Training			
Responsible Gambling Staff Awareness		Complimentary* online Small club x45 Medium club x75 Large club x105	Complimentary x450 plus 90 additional for each child club
AML/CTF Staff Awareness			
Liquor & Gaming (L&G) Fundamentals			
Advanced Responsible Conduct of Gambling Training	POA	POA	2 days
Manager Training			
Responsible Gambling Officer		x1	x3
AML/CTF Compliance Officer		x1	x3
Online Director Training			
Responsible Gambling Oversight		Complimentary x7	Complimentary x15
AML/CTF Oversight			
Risk & Compliance Oversight			
In-person Training			
Any ClubSAFE course		POA	4 days

*Extra training entitlements granted per child venue – 60 for ClubSAFE+

SERVICE BENEFITS

	Standard	ClubSAFE+	Premium
Responsible Gambling			
MVSE Access & Support	●	●	●
Patron Counselling Line	●	●	●
Third-Party Exclusion Advice	●	●	●
Policies & Procedures	●	●	●
Annual Responsible Gambling Audit		POA	●
AML/CTF			
Customer Due Diligence Checks		x20	x100
AML/CTF Program		POA	On joining
Independent Review		POA	Triennial
Compliance			
Policies & Procedures Review	POA	POA	●
Digital Incident Register	POA	POA	●
In-person Compliance Audit		POA	Quarterly
Club Gaming Code of Practice Compliance Audit NEW		POA	Triennial
Staff Support			
Employee Counselling Line	●	●	●
Critical Incident Response	●	●	●

Make the switch today.

To express your interest, scan the QR code.



ClubsNSW

POA – Price On Application