

## PERSONAL INFORMATION COLLECTION NOTICE

### Involuntary Exclusion – Family and Club Initiated Web Form

*(required under Australian Privacy Principle ("APP") 5)*

#### ***Our identity and contact details***

The Registered Clubs Association of New South Wales (ABN 61 724 302 100) (**ClubsNSW, we, us, our**) will collect, store and use the personal information you have provided to us pursuant to the terms of this Personal Information Collection Notice and our Privacy Policy.

If you have any queries, concerns or other questions regarding our collection of your personal information, please contact the ClubsNSW Privacy Officer at: [privacy@clubsnsw.com.au](mailto:privacy@clubsnsw.com.au) or Level 8, 51 Drutt Street, Sydney NSW 2000.

#### ***Circumstances of collection and use of your personal information***

The primary purpose for which we are collecting and using your personal information is to allow us to contact you to discuss excluding an individual from the gaming machine areas of the registered club you selected in the third party exclusion contact form you submitted through our website: <https://www.clubsnsw.com.au/thirdpartyexclusioncontactform> ("**Third Party Exclusion Contact Form**").

You agree that we may also use your personal information for related secondary purposes including as required or permitted by any law (including the Privacy Act).

#### ***What personal information we collect***

ClubsNSW will collect the following personal information from you:

- first name;
- last name;
- phone number; and
- email address; or
- postal/home address.

#### ***Consequences if personal information is not collected***

Providing us with the requested personal information is not required by law. However, if you do not provide us with the personal information we ask for, or the information provided is incorrect or incomplete, you may be unable to submit your information through the Third

Party Exclusion Contact Form or we may be unable to contact you to respond to the information you submitted through the Third Party Exclusion Contact Form.

### ***Disclosures of your personal information to third parties***

We may disclose your personal information to the following organisations for the purposes described above (as well as otherwise permitted or required under Australian law):

- our related entities;
- our employees, contractors and external service providers (and those of our related entities); and
- as required or permitted by any law (including the Privacy Act).

If you have submitted a club-initiated exclusion request, that is, you have submitted the Third Party Exclusion Contact Form on behalf of the registered club selected in the Third Party Exclusion Contact Form, we may disclose your personal information to that registered club.

### ***Disclosures of your personal information to overseas recipients***

It is unlikely that we will disclose your personal information to any recipients that are based overseas, however to the extent that we do (for example third party cloud storage providers and other service providers), we have taken reasonable steps to ensure that any overseas recipient of your personal information complies with the APPs. By accepting this Personal Information Collection Notice, you consent to us disclosing your personal information to overseas recipients.

### ***ClubsNSW Privacy Policy***

Please see the ClubsNSW [Privacy Policy](#) for further details regarding:

- how you may access or correct any of your personal information collected by ClubsNSW; and
- how you may lodge a complaint with ClubsNSW for a breach of any of the APPs, and how ClubsNSW will action such complaint.