



# ClubSafe

ClubSafe+

**Supporting compliance  
with the Club Gaming  
Code of Practice**



**ClubSafe is the leading responsible gambling and compliance program.**

**ClubSafe+** ensures that your club directors, managers and staff have access to the necessary training to ensure they can effectively manage the reputational, regulatory, and financial risks associated with the operation of gaming machines.

The **ClubSafe+** tier will strengthen the responsible gambling and compliance practices of your club, and will protect the reputation of the industry.

**ClubSafe+ provides exceptional value while helping to ensure best practice.**

- ✔ Online training courses designed for staff, management and board of directors covering:
  - leading practices in responsible gaming
  - effective oversight and implementation of anti-money laundering programs
  - managing risk and compliance in the club industry.
- ✔ Access to compliance systems and services to enhance responsible gambling practice
- ✔ This is on top of all existing inclusions of ClubSAFE Standard including the Multi-Venue Self-Exclusion (MVSE) system, counselling services and third-party exclusion support.

## Why ClubSafe+?



**Protect your club  
against reputational and  
financial risk**



**Compliance with relevant  
State and Federal  
legislation**



**Customer service-oriented  
responsible gambling  
practices**

The benefits of ClubSafe+ (shown below) are designed to ensure best practice is implemented at all levels of your club.

## TRAINING BENEFITS

	Standard	ClubSafe+
<b>Online System Training</b>		
MVSE Training	●	●
<b>Staff Training</b>		
Responsible Gambling Staff Awareness		Complimentary* online Small club x45 Medium club x75 Large club x105
AML/CTF Staff Awareness		
Liquor & Gaming (L&G) Fundamentals		
Advanced Responsible Conduct of Gambling Training		
<b>Manager Training</b>		
Responsible Gambling Officer		x1
AML/CTF Compliance Officer		x1
<b>Online Director Training</b>		
Responsible Gambling Oversight		Complimentary x7
AML/CTF Oversight		
Risk & Compliance Oversight		
<b>In-person Training</b>		
Any ClubSafe course		POA

\*Extra training entitlements granted per child venue — 60 for ClubSafe+  
POA — Price On Application

## SERVICE BENEFITS

	Standard	ClubSafe+
<b>Responsible Gambling</b>		
MVSE Access & Support	●	●
Patron Counselling Line	●	●
Third-Party Exclusion Advice	●	●
Policies & Procedures	●	●
Annual Responsible Gambling Compliance Check		POA
<b>Compliance</b>		
Policies & Procedures Review	POA	POA
Digital Incident Register	POA	POA
In-person Compliance Check		POA
<b>Staff Support</b>		
Employee Counselling Line	●	●
Critical Incident Response	●	●

POA — Price On Application

Make the switch today.

To express your interest,  
scan the QR code.



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