



ClubSafe

PREMIUM

Introducing our top membership tier.



ClubSafe Premium is the superior responsible gambling and compliance program.

The program is designed to institute leading practice in customer care, and manage the reputational, regulatory and financial risks associated with gaming machines.

ClubSafe Premium provides access to a comprehensive range of training and services designed to ensure clubs both meet and exceed their regulatory obligations.

The ClubSafe team of responsible gambling, compliance and training experts regularly attend your venue to conduct compliance checks and in-person training sessions.

ClubSafe Training

Training courses designed for staff, management and board of directors covering:

- leading practices in responsible gaming
- effective oversight and implementation of anti-money laundering programs
- managing risk and compliance in the club industry.

ClubSafe Services

Services designed for staff, management and board of directors covering:

- Liquor & Gaming Compliance Checks
- Annual review of Responsible Conduct of Gaming (RCG) practices
- Triennial Gaming Code of Practice Compliance Check
- Staff Support — Employee Counselling Line and Critical Incidence Response

ClubSafe Systems

- Digital Incident Register.

Club Gaming Code of Practice

ClubSafe Premium provides members with a holistic and cost-effective way to comply with system, training and compliance requirements of the *Club Gaming Code of Practice*.

Why ClubSafe Premium?



Protect your club against reputational and financial risk



Compliance with relevant State and Federal legislation



Customer service-oriented responsible gambling practices



Compliance with the *Club Gaming Code of Practice*.

The benefits of each ClubSafe tier (shown below) are designed to ensure

TRAINING BENEFITS

	Standard	ClubSafe+	Premium
Online System Training			
MVSE Training	●	●	●
Staff Training			
Responsible Gambling Staff Awareness		Complimentary* online Small club x45 Medium club x75 Large club x105	Unlimited online training
AML/CTF Staff Awareness			
Liquor & Gaming (L&G) Fundamentals			
Advanced Responsible Conduct of Gambling Training			
		POA	2 days
Manager Training			
Responsible Gambling Officer		x1	Unlimited online training
AML/CTF Compliance Officer		x1	
Online Director Training			
Responsible Gambling Oversight		Complimentary x7	Unlimited online training
AML/CTF Oversight			
Risk & Compliance Oversight			
In-person Training			
Any ClubSafe course		POA	5 days

*Extra training entitlements granted per child venue — 60 for ClubSafe+
POA — Price On Application

SERVICE BENEFITS

	Standard	ClubSafe+	Premium
Responsible Gambling			
MVSE Access & Support	●	●	●
Patron Counselling Line	●	●	●
Third-Party Exclusion Advice	●	●	●
Policies & Procedures	●	●	●
Annual Responsible Gambling Compliance Check		POA	●
Compliance			
Policies & Procedures Review	POA	POA	●
Digital Incident Register	POA	POA	●
In-person Compliance Check		POA	Quarterly
Club Gaming Code of Practice Compliance Check		POA	Triennial
Staff Support			
Employee Counselling Line	●	●	●
Critical Incident Response	●	●	●

POA — Price On Application

Make the switch today.

To express your interest, scan the QR code.



ClubsNSW

POA – Price On Application